

Attachment J

Abstract

The Illinois workNet Center (IWNC) Partners have a shared commitment to provide quality services to meet the needs of both employer and job seeker customers as they enter the Decatur IWNC. The Partners already have strong interpersonal relationships and feel a sense of ownership in the Center and the services offered. Workforce will take the lead role in management of this proposal due to the history of past success in providing services for job seekers as well as employers. Strategies are aligned to assist customers with moving forward.

One important factor is the referral process. The referral process has struggled to find a pathway that all Partners can “buy into”. Another key factor is the cross training, and how to implement this into the OSO. The local operator’s role and responsibility in coordinating referrals among partners is to facilitate cross training of staff on partner programs. It also oversees a method of tracking. This will be accomplished through a new web based client referral system, which will be used by staff to provide quarterly updates to partners on referrals. Eventually, this will include a more robust process that will include next steps and outcomes.

Recognizing that many organizations are involved in the workforce development system, the role of the One Stop Operator is to view the entire system instead of each separate agency. Identifying gaps and redundancies will assist in establishing pathways for all involved. The services will provide the unemployed/underemployed opportunities to become work ready, and enter a career pathway.

The OSO and IWNC staff will encourage job seekers to follow Career Pathways into accelerated training opportunities that provide stackable industry recognized credentials, which can be combined with work based learning opportunities in our targeted industry sectors. When WIOA Title 1 services are requested, a thorough recruitment, assessment and selection process will be utilized. This process will enhance a job seekers ability to receive appropriate services for their chosen pathway.

All Partners will cooperate with compliance monitoring that is conducted at the local level to ensure that all comprehensive One-Stop Centers, programs, services, technologies and materials are accessible and available to all . These services will be provided “on demand” and in “real time” in the physical comprehensive One-Stop Center in person or via technology consistent with the “direct linkage” requirements. Staff members will be cross-trained to provide services to all regardless of range, abilities, age, and language learning style or intelligence. Assistive devices will be available.

The comprehensive One –Stop Center will maintain a culture of inclusiveness both indoor and outdoor for job seekers and employers.